



REFRIGERATORS

INSTRUCTION

MANUAL

USER MANUAL

MODEL

URBM22 - 24" Bottom Freezer Refrigerator

URBM28 - 28" Bottom Freezer Refrigerator

ZONA PER
TARGHETTA

EN | User's manual



SUMMARY

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Thank you for purchasing this product.

Before using your refrigerator, please carefully read this instruction manual in order to maximize its performance. Store all documentation for subsequent use or for other owners. This product is intended solely for household use

This appliance must be used only for purposes of storage of food.

Any other use is considered dangerous and the manufacturer will not be responsible for any omissions. Also, it is recommended that you take note of the warranty conditions.

SAFETY INFORMATION



This is the Safety Alert Symbol. This symbol alerts you to potential hazards that can kill or injure you and others. All safety messages will follow the Safety Alert Symbol and either the words "DANGER", "WARNING" or "CAUTION".



Danger means that failure to heed this safety statement may result in severe personal injury or death.



Warning means that failure to heed this safety statement may result in extensive product damage, serious personal injury, or death.

CAUTION

Caution means that failure to heed this safety statement may result in minor or moderate personal injury, or property or equipment damage.

All safety messages will alert you to what the potential hazard is, tell you how to reduce the chance of injury, and let you know what can happen if the instructions are not followed.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a

person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

This appliance can be used by children aged from 8 years and above and persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.(EU)

Keeep the appliance and its cord out of reach of children less than 8 years.(EU).

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

The max. loading of shelve is 22 Lbs(10kg).

The appliance shall be used at an ambient temperature listed according to it's climate class:

89 °F (32°C) ± 35 °F (2°C) on appliances of climatic class 0,1,2,3,4,6 or 8;

109 °F (43°C) ± 35 °F (2°C) on appliances of climatic class 5 or 7.

The appliance use flammable insulation blowing gas C5H10, disposal of the appliance shall in accordance with the regulations of local authorities.

The appliance provided with double-capped fluorescent lamps, the lamp has to be replaced by identical lamps only.

The key for appliance electric box should be safe kept by qualified persons in order to avoid a hazard

Based on business order(s) to EU market, give true EU authorized representative information on the label with full business name and full EU address in the marking plate.

If the appliance use flammable refrigerant, such as R600a, R290:



Warning; Risk of fire / flammable materials

WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

WARNING: Do not damage the refrigerant circuit.

WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.

WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

WARNING: Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

WARNING: To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions

Handling, moving, and use of the refrigerator or freezer to avoid either damaging the refrigerant tubing, or increasing the risk of a leak

Cautions – Risk of Fire or Explosion due to Flammable Refrigerant Used. Follow Handling Instructions Carefully in Compliance with U.S. Government Regulations

Component parts shall be replaced with like components and that servicing shall be done by factory authorized service personnel, so as to minimize the risk of possible ignition due to incorrect parts or improper service.

CAUTION – Risk Of Fire Or Explosion Due To Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used

DANGER: Risk of child entrapment. Before you throw away your old refrigerator or freezer: Take off the doors Leave the shelves in place so that children may not easily climb inside.

DANGER: If the LED lamp is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard

DANGER-Risk Of Fire or Explosion Flammable Refrigerant Used. Do Not Use Mechanical Devices To Defrost Refrigerator. Do Not Puncture Refrigerant Tubing.

CAUTION-Risk Of Fire Or Explosion Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product. All Safety Precautions Must be Followed.

CAUTION-Risk Of Fire Or Explosion Dispose Of Property In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used

CAUTION-Risk Of Fire Or Explosion Due to Puncture Of Refrigerant Tubing; Follow Handling Instructions Carefully. Flammable Refrigerant Used

Disposal of Old Appliance

Dispose of your appliance packaging properly. Refrigeration equipment must be properly disposed of in a way which protects the environment. This applies to your old appliance and to your new unit once it has reached the end of its service life.

Please according to local regulations regarding disposal of the appliance for its flammable refrigerant and blowing gas.

WARNING: Please ensure that old, worn appliances are rendered unusable before disposal by removing the plug, cutting the power cable, and removing or destroying any snap fastenings or bolts. You will thus prevent children from locking themselves in the appliance during play (risk of suffocation) or endangering their lives in any other way.

The appliance must not be disposed with normal household waste collection.

The coolant circuit, particularly the heat exchange at the back/bottom of the unit, must not be damaged.

The symbol on the product or its packaging indicates that this product is not to be handled as normal household waste but is to be taken to a recycling collection point for electrical and electronic goods. By correctly disposing of this product you are contributing to the protection of the environment. Improper disposal endangers health and the environment. Further information about the recycling of the product may be obtained from your town hall or local waste collection department.

Energy Saving

For better energy saving we suggest :

- Installing the appliance away from heat sources and not exposed to direct sunlight and in a well ventilated room.
- Avoid putting hot food into the refrigerator to avoid increasing the internal temperature and therefore causing continuous functionalizing of the compressor.
- Do not excessively stuff foods so as to ensure proper air circulation.
- Defrost the appliance in case there is ice to facilitate the transfer of cold.
- In case of absence of electrical energy, it is advisable to keep the refrigerator door closed.
- Open or keep the doors of the appliance open as little as possible
- Avoid adjusting the setting to temperatures too cold.
- Remove dust present on the rear of the appliance

Before first use

You must allow the fridge to settle for at least four hours prior to switching the power on.

It is recommended that you clean the interior of the appliance prior to first use, using a solution of bicarbonate of soda and warm water and then thoroughly drying the interior. The fridge may have an odor to it at first use. This will disappear as the appliance cools.

Please note:

The appliance will start 41 °F (5°C) for fridge and -0.5 °F(-18°C) for freezer and work continuously until it comes down to the correct temperature. If the appliance is switched off, you should allow five minutes before switching it on again to prevent unnecessary damage to the compressor. Never store inflammable or explosive items and strong corrosive acids or alkalis in the appliance. This fridge cools your food by making the inside back of the cavity cold. It is normal for frost to build up on this surface; it then dissipates and drains through a small drain at the bottom, where it evaporates harmlessly. The presence of frosting at the back is not a malfunction of the fridge.

Fridge use

- Never put liquids in the refrigerator uncovered.
- Never put hot foods in the refrigerator. Warm food should be allowed to cool to room temperature before being put into the refrigerator.
- Nothing should rest against the rear wall of the refrigerator, as this will cause frost and possible condensation problems which will be difficult to remove.
- Make sure food is clean and any extra water is wiped away before putting into the fridge.
- Wrap or cover food before putting into the fridge. This will help prevent the loss of moisture, keep food fresh and avoid unpleasant odors.
- Sort foods prior to storing. Any foods to be used soon should be stored at the front of the shelf to prevent deterioration caused by the door being open for prolonged periods.
- Do not overfill the fridge. There should be sufficient space between the foods to allow the cool air to circulate.
- Thawing frozen foods in the fridge compartment will help to keep the temperature low and save energy.
- Never store raw meats on shelves above cooked meats or other produce. This will help to prevent juices from raw meat contaminating other foodstuffs.

Freezer use

- The freezer compartments are designed to store only frozen food.
- Never put hot or warm foods in the freezer, allow them to cool fully before putting them into the freezer.
- Follow the instructions on the food packaging for storage of frozen food. If no information is provided, foods should not be stored for more than three months after the purchase date.
- Store food in small packages (ideally less than 2.2 lbs (1kg)).This reduces the freezing time and improves the quality of the food after thawing.
- Wrap food before putting into the freezer. To stop the wrapping sticking together, ensure it is dry.
- Label the food before freezing with information including type of food and dates of storage and expiry.
- Once food is thawed, it must not be refrozen. Only defrost as much food as is required to prevent wastage.
- Bottled or canned drinks should not be stored in the freezer compartments as they could explode.
- The maximum amount of fresh food that can be frozen within a 24 hour period is 5.8 lbs (2.6kg).
- Do not attempt to freeze more than the maximum amount.

Chiller Zone drawer

- The temperature inside the chiller Zone drawer can be regulated from 37°F(3°C) to 26°F (-3°C). This is the ideal drawer to store meat and fish. .

Storage

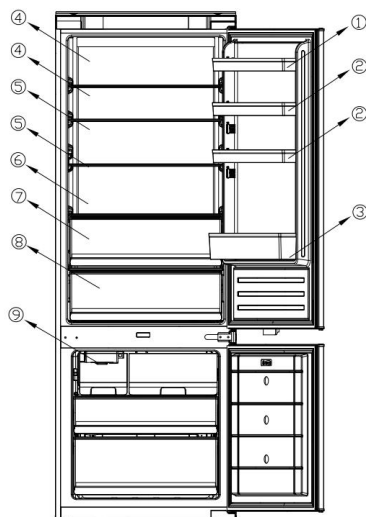
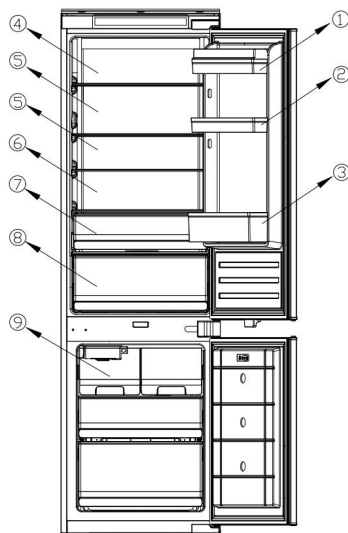
The fridge section is for short term food storage. Although low temperatures can be maintained, extended periods of food storage is not recommended. As the cold air circulates within the fridge, the temperature can vary between the different sections. As such, foods should be stored in different sections according to type.

1. Butter, cheeses etc.
2. Food in jars and bottles
3. Drinks, e.g. milk
4. Cooked food
5. Yogurts, preserves etc.
6. 75cl bottles or ready meals etc.
7. Fruit and vegetables
8. Fresh meat and fish/fruit and vegetables
9. Storage of ice cubes

The fridge shelves can be moved according to the storage requirements within the fridge section. To move the shelf, lift up the rear section and then pull it outwards.

To replace, slide the shelf back into the slot, and then lower the rear section.

The most energy-saving configuration requires drawers, food box and shelves to be positioned in the product, please refer to the above pictures.



Control panel



1. First time of switching on the appliance, this appliance always works at settings: 41 °F (5°C) for fridge, 32°F (0°C) for chiller Zone 0.5 °F(-18°C) for freezer. If you want to adjust the temperature or functions manually, press the button to conduct the operations. Temperature ranges of chiller zone from 37°F(3°C) to 26°F (-3°C).

2. Fridge temperature adjustment –press button  on left part of control panel to achieve different temperatures from 35°F (2°C) to 46°F (8°C).

3. Freezer temperature adjustment –press button on  right part of control panel to achieve different temperatures from 5°F(-15)°C to-15°F(-25°C).

4. Chiller Zone drawer adjustment function: this button  controls temperature. By pressing on this button, the digit will go from 37°F(3°C) to 26°F (-3°C). This function can be on/off by continuously pressing for three seconds (shows OFF).

5. Fast cooling function –Press button , light of button illumines and fast cooling function is turned on, fridge starts to work automatically at temperature setting 35°F(2°C) and quits after 24 hours, light of symbol eliminates.

6. Holiday function–Press button , light of button illumines, holiday function is turned on and whole appliance starts to work automatically at settings: fridge at 62°F(17°C) and freezer at -0.5°F(-18°C).

7. Eco function – Press button  on control panel, eco function is turned on and button illuminates, fridge compartment works at setting 41°F (5°C) and freezer compartment works at setting of-0.5°F(-18°C).The adapt zone works at setting of 37°F(3°C).

8. Fast freezing function – Press button , light of button illumines and freezer start to work at fast freezing function, temperature setting -15°F(-25°C). After 24 hours, fast freezing function quits automatically.

9. Press button for 3 seconds to switch off your appliance and the button illumines, power is cut off. Internal lamps eliminate, compressor stops working. Press the button  for 3 seconds to

switch on your appliance, the symbol illuminated and power is connected again.

10. On the no frost models, there is a function: compulsive defrosting. Press the buttons 

+  for 5 seconds to switch on the compulsive defrosting function to clean the freezer

evaporator and digital of freezer temperature shine. Press the button  +  3 seconds to switch off the compulsive defrosting function, and the digital of freezer temperature

eliminate.

10 Fault display

This appliance has 'fault display & alarm' function. Once the sensors got fault, there are alarms displayed on the temperature displaying, the appliance still cools but professional service engineer should be called and check the appliance.

F2 – Sensor of chiller zone

F3 – Sensor of fridge apartment

F4 – Sensor of freezer compartment

F5 – Sensor of defrosting

2E – Fault of fan/motor in freezer

CE – Communication fault between main panel and display panel.

The above Errors only show on display, no voice

Over temperature alarm in freezer: after freezer temperature arrives at the set temperature, after that, if the temperature rises to $> 77^{\circ}\text{F}$ (-1°C), the alarm will start, accompany with flash of freezer temperature digit. Press any button to cancel the voice alarm. The flash will remain until the temperature is $< 77^{\circ}\text{F}$ (-1°C).

PS: Main board locates in compressor compartment

POSITION	CONDITIONS
41 °F (5°C) - -0.5 °F(-18°C)	Summer or ambient temperature between 77°F(25°C) - 95°F (35 °C)
41 °F (5°C) - -0.5 °F(-18°C)	Spring or ambient temperature between 59°F(15°C) - 77°F (25 °C)
41 °F (5°C) - -0.5 °F(-18°C)	Winter or ambient temperature between 41°F(5°C) - 59°F (15 °C)
Super freezing function	Quick freeze
Super cooling function	Super cooling

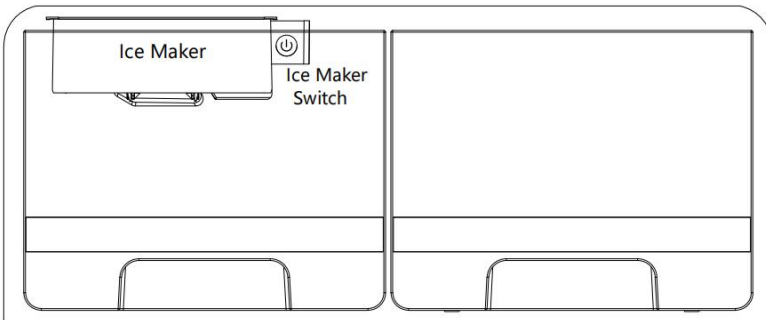
Instructions for Ice Maker

Key operation instructions.

1. Short press the button, the ice machine state for switching on or off.
2. In the on state, press and hold the button for 10 seconds for manual de-icing. **Lamp status description:**
 1. Switch on state: the light will fade on and then fade off ---->Breathing state
 2. Switch off state: the light is not on.
 3. Ice full state: always on
 4. Drawer removal: slow flash 0.5 seconds flash once (1HZ)

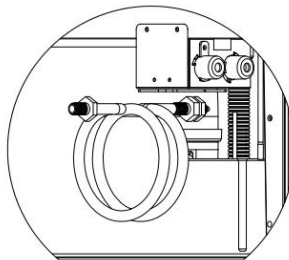
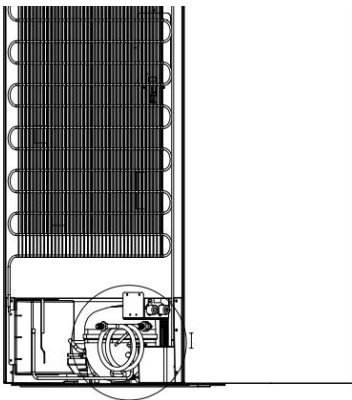
Fault status.

1. Ice jam: Fast flash 1 time 200ms



Water connection

Before installing the refrigerator, connect the water pipe in the rear cabin to the water pipe in your home, the cabin is equipped with M11 size connecting water pipe as shown below.



LED light replacement instructions

Note: the LED light is set to be non replaceable by the user and needs to be replaced by professionals.

Lighting parameters: 12V / 10W

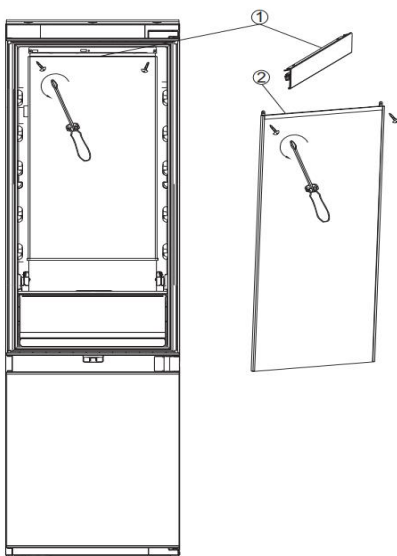
1. Unplug the power plug.

2. Remove the aluminum alloy trim strip on the top of the LED surface light source, and then remove the left and right fixing screws.

Steps ① and ② are shown below.

3. Replace the spare LED light board.

4. Replace the aluminum alloy trim strip in turn.



Care and Cleaning

Always disconnect the appliance from the power supply before any cleaning or maintenance. The fridge and freezer sections should be cleaned using a solution of bicarbonate of soda and lukewarm water. Do not use abrasive products or detergents. After washing, rinse and dry thoroughly.

Clean the shelves and balconies separately by hand with a mild solution of washing up

liquid and water. Do not put them in the dishwasher.

If the appliance is not to be used for prolonged periods of time, unplug and clean the appliance. The doors should be left slightly ajar to prevent the formation of mildew and unpleasant odors.

Defrosting

The product has a no frost system which is designed to prevent the heavy build up of ice. Under normal use, there should be no need to regularly defrost the freezer system.

Please note: If you are regularly finding a heavy build up of ice, or pools of water, in the freezer section then it is likely that the door is not sealing properly. This could be due to a defective door seal or an incorrectly fitted, or overly heavy, decor door. For more information see the troubleshooting section about ice.

Troubleshooting

If you have any problems with your appliance, you should check the troubleshooting prior to calling Customer Care.

If the appliance is not working, check:

- That there is power to the appliance.
- The house fuses are intact and the fuse in the plug has not blown.
- The fridge has not been turned off.
- The plug socket is functioning fine. To check this, plug another electrical appliance in to see if the socket is faulty.

If the appliance is working, but not very well, check:

- The appliance is not overloaded.
- The thermostat is set to an appropriate temperature.
- The doors are closing properly.
- The cooling system at the rear of the appliance is clean and free of dust, and not touching the rear wall.
- There is enough ventilation at the side and rear walls.

If the appliance is noisy, check:

- The appliance is level and stable.
- The side and rear walls are clear, and there is nothing resting on the appliance.
- Note: The cooling gas in the refrigerator may make a slight bubbling or gurgling noise, even when the compressor is not running.

If the appliance is beeping, check:

- That the doors are closed. An alarm will sound after 60 seconds of a door being open.

If ice has formed on the back wall of the fridge:

- It is normal for some ice droplets to form on the back wall of the fridge. This does not constitute a fault with the appliance.
- Ensure that no items inside the fridge are in contact with the back wall.

- Check that there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced.
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact Customer Care so that the seal can be replaced.
- This can be due to the decor door(s) not being properly fitted. If you are at all unsure, ask your fitter to check the décor doors.

If excessive ice has formed in the freezer:

- Check that there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced.
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact Customer Care so that the seal can be replaced.
- This can be due to the decor door(s) not being properly fitted. If you are at all unsure, ask your fitter to check the decor doors.

If one or more of the LED units within the appliance is not working:

- Contact Customer Care to arrange a service visit.

Installation preparation

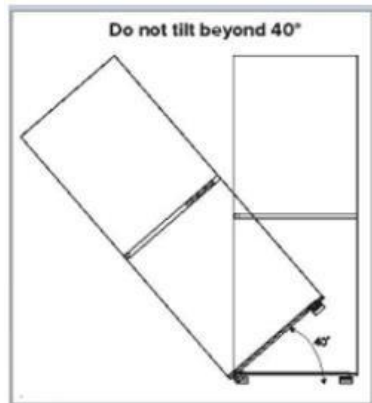
This appliance must never be installed close to heat sources, e.g. heating elements or cookers, nor in damp places.

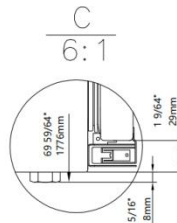
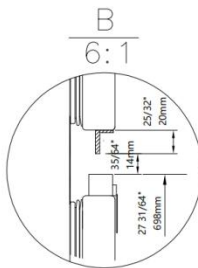
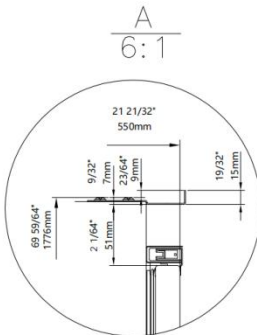
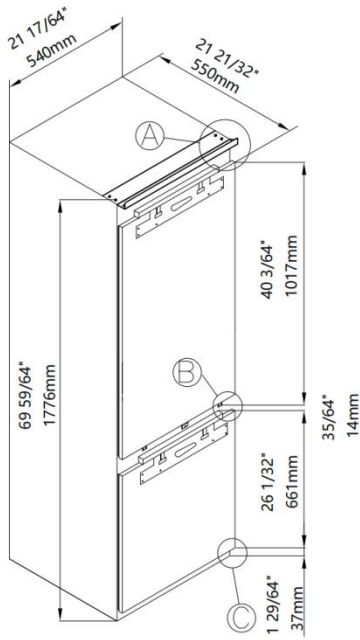
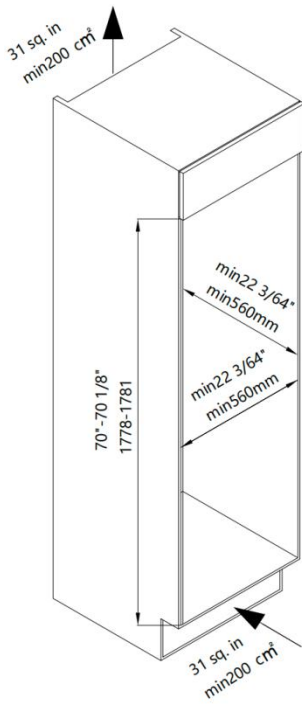
Seek the help of another individual, or two, when installing this appliance. This appliance may have sharp edges. Wear adequate PPE for the task and environment.

- To ensure the appliance is level, you should use the height adjustable feet at the front of the appliance.
- The cooling system at the rear of the appliance must not touch the rear wall. The greater the gap, the better.
- The appliance must be installed with adequate ventilation. Ensure that there is clearance above the appliance to allow air to escape and that there is space between the rear of the appliance and the wall.

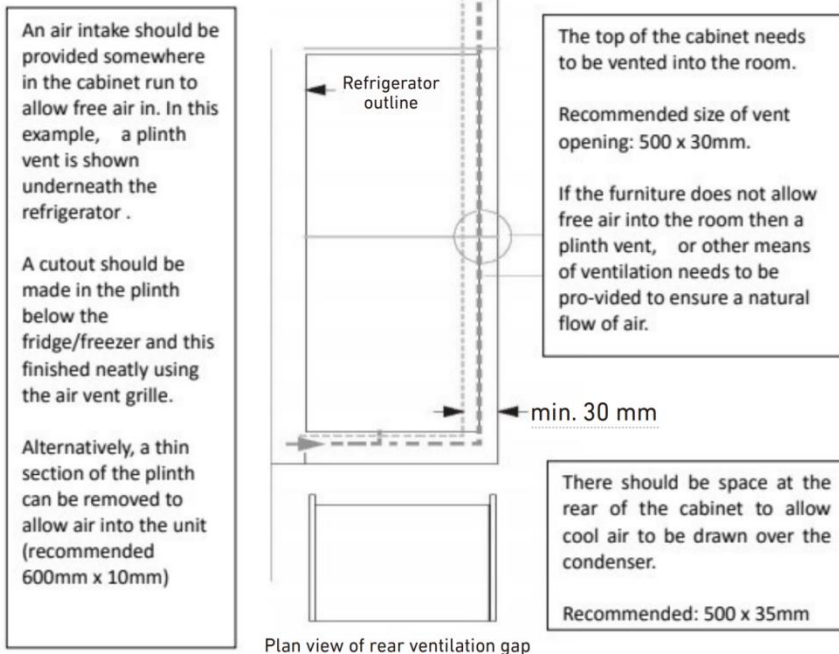
Ventilation

The main consideration when installing any refrigeration unit into a fitted kitchen is ventilation. The heat removed from the cooling compartment needs to be dissipated into the atmosphere. Incorrect ventilation can lead to premature compressor failure, excessive power consumption, total system failure and may invalidate the warranty provided with the appliance. For products intended to be installed into a tall housing unit, the following requirements need to be met:





URBM22SIWPRY



The open channel at the rear is clearly shown. For the correct operation of the appliance it is important that the top of the housing unit is not blocked off. A channel depth of 1 37/64" - 1 31/32" (40-50mm) is normal with most units.

A ventilation hole is required in the plinth of the unit; this allows air to be drawn over the compressor & heat exchange.

As a rule, the more air that can get in and out, the better and more efficient the operation of the product.

Installation Instruction (FIX hinge)

1. Push the appliance into the wooden furniture, the appliance should be better approach furniture left side.

Tools&parts	
	Spacer for hinge A
	Spacer for hinge B
	Hinge cover
	Cross head screw 3.9×12, T20 3.9×16, T20
	Spanner
	Left cover for control panel-spacer
	Right cover for control panel-spacer
	Decoration stripe

2. Adjust the position of appliance, screw product top and bottom part on the furniture

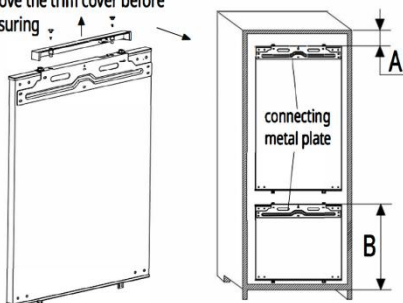
PS:Please remove the tail after fixing the bottom part cover.

3. Fix the hinge on furniture by screw, attached the decoration stripe on the product left side.

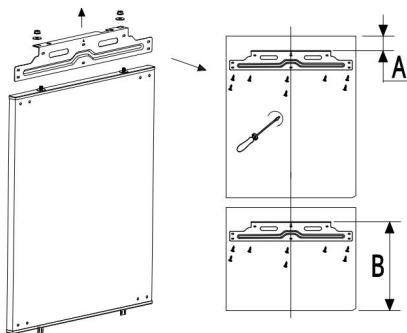
PS: Install the spacer on the hinge

4. Measure the dimension of A and B

Remove the trim cover before measuring



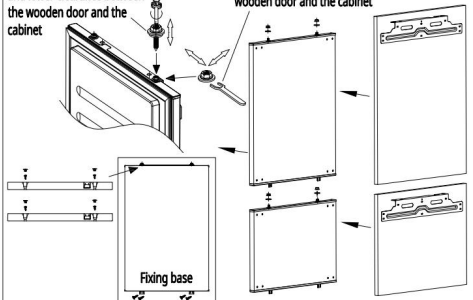
5. Remove the connecting metal plate and install the connecting metal plate on the wooden door



6. Please follow the steps below to connect the wooden door and the refrigerator door

Use T20 screwdriver to tighten the bolt and adjust the upper and lower clearance between the wooden door and the cabinet

Use the # 13 wrench to adjust the nut, adjust the left and right and front and back clearance between the wooden door and the cabinet

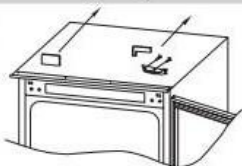


Reversing the appliance doors

We recommend you seek the help of another individual to support the doors whilst performing this operation.

Remove the right upper hinge cover and hinge by screw driver.

1



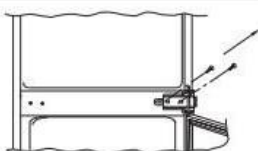
Remove the upper door.

2



Remove the middle hinge and its connecting pin underneath.

3



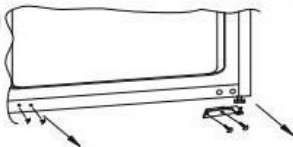
Remove the bottom door.

4



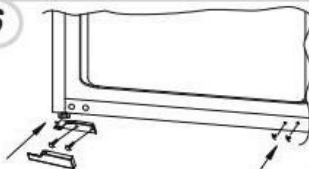
Remove the right bottom hinge and left plastic plugs, and refit them onto the opposite side.

5



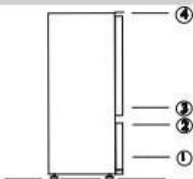
Assembly the right upper hinge to the left bottom and fit the cover.

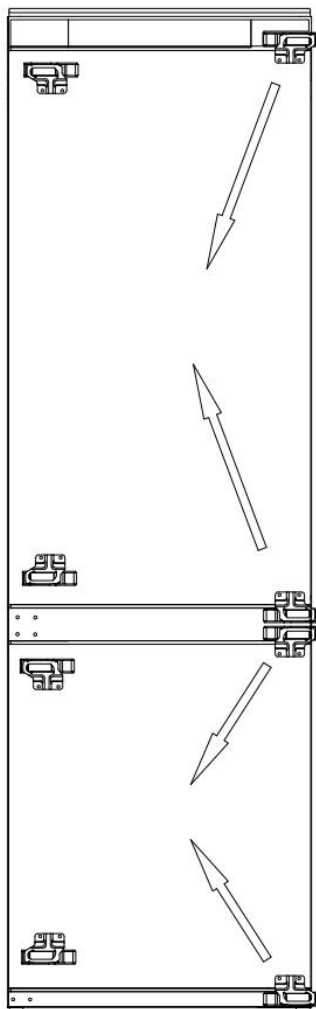
6



Reassemble the doors and hinges workings from bottom to top, from 1-4.

7





Ensuring the door seals correctly:

It is normal for the seal to be compressed after the door has been reversed. With the door closed, use a hair dryer to expand the seal and fill the gap between the door and the body of the appliance. Take care not to use the hair dryer too close to the appliance, which could damage the seal. A distance of approximately 10cm should be adequate. When completed, allow the seal and door to cool before touching them. Once done, the seal should remain in position.



TWO Year Limited Warranty

Effective March 1st, 2024

Thank you for choosing an ILVE USA appliance for your home.

Ilve USA warrants to the original purchaser ("Purchaser") of this product (the "Product"), for a period of two (2) years (except for certain components identified below) from the date of original purchase, that the Product is free from defects in workmanship and materials. This warranty covers all parts and labor required to repair or replace any part of the Product that proves to be defective under normal residential use. To be eligible for this warranty, the Product must be: (i) sold to Purchaser as new products to the original owner by an authorized distributor, retailer, dealer, or service center of ILVE USA and (ii) installed in the United States or Canada. The warranties provided in this statement are not transferable and are valid from the date of purchase. Purchaser should promptly register all purchased Products with ILVE USA in accordance with the written instructions accompanying the Product.

This limited warranty is valid only provided that written notification of a defect, as well as a copy of the original receipt for the defective Product including date of purchase, is received by Ilve USA from Purchaser within thirty (30) days of identification of the defect. Ilve USA (who may appoint designees to act on its behalf in connection with any Product inspection or provision of warranty services hereunder) reserves the right to inspect the Product and its installation. Purchaser providing Ilve USA with access to the premises at which the Product is installed, and such other information and materials as Ilve USA may request, shall be a condition to any claim hereunder. If Ilve USA determines that a defect in the Product is covered by this limited warranty, it will, at its expense and as its sole and exclusive obligation for breach of this limited warranty, and Purchaser's sole and exclusive remedy, repair or replace the defective Product. If Ilve USA determines that an alleged defect in the Product is not covered by this limited warranty, it shall not have any obligation to repair or replace the Product. If Ilve USA agrees to undertake any repairs not covered by this limited warranty, it will provide a quote to Purchaser to perform such repair work at Ilve USA's then current rates.

ILVE USA will initially attempt to repair any defect Products. Only if a Product cannot be repaired by an ILVE USA authorized local service provider may the Product be replaced with a new Product from ILVE USA. In the event Ilve USA determines that a defective Product must be replaced, the Manufacturer will be contacted to process a replacement order. In the event that Ilve USA determines a Product is irreparable, replacement approval from the Manufacturer may take up to 30 days. For instances where a Product is installed in a remote area outside of an ILVE USA's authorized local service provider's territory, Purchaser is responsible for all delivery costs and risk of loss associated with transportation of the Product to the nearest Ilve USA authorized service center or for the travel and associated out-of-pocket costs of an ILVE USA authorized service provider to travel to Purchaser's location to provide warranty services.

A Purchaser who chooses to install eligible products itself must establish that it has done so in accordance with all directions and installation instructions included with the Product's accompanying materials at time of purchase. Ilve USA shall have no obligation to render any services to correct issues caused by a Purchaser's failure to follow all directions and instructions. If Ilve USA agrees to undertake any such services, it will provide a quote to Purchaser to perform such services at Ilve USA's then current rates.

A Product's exterior paint and/or lacquer must be cared for according to the instructional materials provided with the Product at time of purchase. If those instructional materials are not followed or harsh chemicals are used, any damages and subsequent repairs to a Product's paint and/or lacquer are not covered by this warranty.

**Component Warranty Periods:**

Any components of eligible products showing cosmetic defects, whether in material or workmanship, are covered by this warranty for a period of thirty (30) days from the product's delivery date. Coverage* is provided for:

- Scratches
- Stains
- Surface Imperfections (ONLY stainless steel)
- Paint & Porcelain Imperfections

* Excludes slight differences in color due to materials and painting/enameling technologies. Photo/video proof required.

Gaskets are covered by this warranty for a period of ninety (90) days from the product's installation date. Replacement of glass components and light bulbs are covered by this warranty for a period of thirty (30) days after delivery.

Exclusions to Warranty Coverage: This Limited Warranty will not apply to any of the following:

- Any service, including repair service to correct damage caused by services, performed on the Product by anyone other than an authorized ILVE USA service provider, or the use of parts not authorized by Ilve USA..
- Defects or damage caused by improper storage, cleaning and maintenance of the Product, including any failure to comply with Manufacturer's written instructions and documentation regarding same
- Service calls to connect, convert, or otherwise repair the electrical wiring and/or gas line to properly use the Product
- Replacement of components prone to wear and tear
- Defects and damages arising from transportation of the Product to the home of the owner, by the dealer/retailer
- Defects and damage arising from external forces beyond the control of ILVE such as fire, flood, earthquakes, and other acts of God
- Accidental or intentional damage.
- Use of improper pans, containers, or accessories that cause damage to the Product.

Warranty Void: This Limited Warranty will be void in any of the following circumstances:

- The Product is used on a commercial, rental, or leased basis
- The serial plate for the Product is defaced
- The Product is altered by anyone other than an authorized ILVE USA service provider
- The Product is not used according to Manufacturer's written instructions and documentation regarding same.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT ILVE USA WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. ILVE USA WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY

This warranty gives you specific legal rights and you may have others which vary from state to state.

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ILVEWARRANTY.COM

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