



EN

COLUMN REFRIGERATOR USER MANUAL & SERVICE

TROUBLE SHOOT

MODEL

ZONA PER
TARGHETTA

URFC24 - 24" Column Refrigerator
URFC30 - 30" Column Refrigerator
URFC36 - 36" Column Refrigerator

EN | User's manual



<u>Serial Number</u>	3
<u>Safety Information</u>	4
<u>Installation, Electrical & Plumbing Requirements</u>	6
<u>Theory of Operation</u>	7
<u>Refrigerator Components</u>	8
<u>Rear & Compressor Area Components</u>	10
<u>Gas Flow Diagram & Parts</u>	11
<u>Electrical Components & Specifications</u>	12
<u>Display Panel Set Up Instructions</u>	13
<u>Error Codes</u>	16
<u>Maintenance guide for refrigeration failure</u>	21
<u>Guide to maintenance of ice making faults</u>	22
<u>High Temp Error</u>	23
<u>Wiring Diagram</u>	24
<u>Control Board Test Points</u>	25
<u>Main control board led flashing fault</u>	26
<u>Component Access & Removal</u>	27
<u>Troubleshooting</u>	35

Serial Number

The serial tag is located on either the upper left-hand wall of the refrigerator section, or bottom of the compartment, beneath the large crisper drawer.



SAVE THESE INSTRUCTIONS

REVIEW ALL SERVICE INFORMATION IN THIS SERVICE MANUAL BEFORE BEGINNING REPAIRS.

This product should only be serviced by a qualified service technician, who is familiar with the standard safety producers required for servicing this product. The technician should be equipped with the proper tools, parts, and test equipment before beginning.

Safety Information

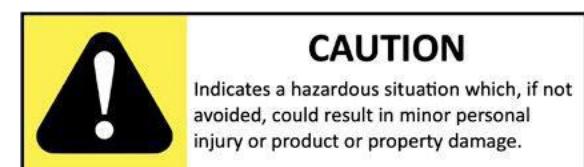
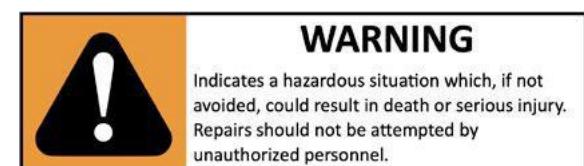
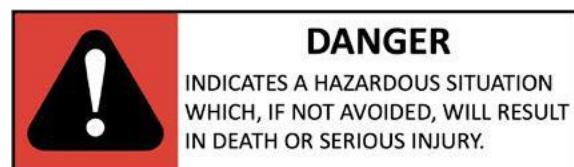
We have provided many important safety messages in this manual and on the appliance. **ALWAYS READ AND OBEY ALL SAFETY MESSAGES.**

This is the safety alert symbol



This symbol alerts you to hazards that could cause death or injury to you or others, or cause damage to product or property. Each occurrence will identify the hazard, describe how to reduce the chance of injury, and describe what can happen if the instructions are not followed. The symbol will be surrounded by a color which corresponds to a particular type of hazard. Red for DANGER, Orange for WARNING, and Yellow for CAUTION.

These categories are defined in the boxes to the right



Safety Instructions

The manufacturer reserves the right to make changes in the technical specifications in order to improve the appliance quality without any prior notice. Figures included in this manual are for schematic purposes only and may not match the appliance exactly. Values stated on the markings of the appliance, or in other printed documents supplied with the appliance, are obtained under laboratory conditions as per relevant standards. These values may vary according to the usage of the appliance and ambient conditions.

Proper Installation - Be sure your appliance is properly installed and grounded by a qualified technician.

If the supplied electrical cord is damaged, it must be replaced by a power cord or assembly from the manufacturer. It must also be installed by a qualified servicetechnician.



Service repairs must always be performed by an Authorized Servicer. Installations must be performed by a Certified Installer (This can include certified and licensed electrician or plumbers. The Manufacturer cannot be held responsible for damages caused by operations performed by unauthorized, un-certified or unlicensed persons.

- If the refrigerator is malfunctioning, it must not be operated until it is repaired by an Authorized Servicer. There is a risk of electrical shock!
- The unit should be plugged into a three-prong, grounded and polarized 15A, 120V, 60Hz dedicated wall outlet. Our company will not be responsible for damages incurred while using the product in a way that does not comply with the electrical code of the location where the product is installed.
- If the unit is not going to be used for an extended period of time, turn off the power to it via the circuit breaker, shut off the water supply, and leave the doors open.
- Never wash the refrigerator by spraying or pouring water on it. There is a risk of electric shock!
- Caution should be used when unplugging the unit for service. Make sure your hands are not wet, and always hold the plug when disconnecting from the outlet, not the cord. If the outlet is loose, have a licensed electrician repair or replace the outlet.
- This unit was designed to operate on a normal 60Hz, 120VAC electrical grid system. If it is connected to any energy saving system, alternative power, or solar power system, etc. and is experiencing any operational issues, please contact your local electrical provided for further information.
- Shut off power to the refrigerator at the circuit breaker during installation, cleaning near exposed electrical components, or service repairs.

Installation, Electrical & Plumbing Requirements

- The refrigerator must not be located too close to a heat source. Be sure it is installed at least 12" (30cm) from cooktops, ovens, radiators or stoves, and at least 2" (5cm) from electric ovens. Also, be sure the unit is not subject to direct sunlight or excessively humid locations.
- Do not install the refrigerator in place where the temperature falls below 50OF/10OC.
- Do not block the ventilation grill in the bottom to ensure proper ventilation (cooling air intake).



1 3/4" (4cm) between them.

- This product requires a 120VAC, 60Hz service.
- The electrical connection must comply with national regulations.
- Be sure power cable is accessible after installation.
- Do not make connections via extension cords or multi-plugs.
- Rated total current draw is 2.7A. A circuit breaker above this amount must be used, in compliance with local regulations.
- GFCI outlets will provide added protection, but any failure of the GFCI could cause food spoilage, which is not covered by the manufacturer's warranty.



WARNING: A damaged power cord must be replaced by an Authorized Service Technician.

- The refrigerator should only be connected to the cold water line.
- Operating pressure should be between 25psi (1.7 bars) and 125 psi. (8.6 bars)
- If water pressure exceeds 80psi (5.5 bars), a pressure limiting device should be used.
- Reverse Osmosis systems are not recommended due to decreased water pressure and excessive air in the line.

Theory of Operation

Compressor & Evaporators

The refrigerator has one evaporator, but only one compressor, charged with R600a refrigerant.

Display

The Display is the operational interface for the customer. For information about each key and option, see the description below

Temperature Sensors

There are four thermistors on this product - one for the outside top of the refrigerator (1 ambient temperature and 1Chiller) and three for the Fridge (1 air and 1 evaporator).All of these sensors are NTC

thermistors.Temperature information is transmitted to the main board via changes in their resistance. These thermistors ensure that the product operates according to the parameters set by the system software.

Heating Elements

There are one heaters - aFridge heater.

The defrost time is limited to a maximum of 50 minutes. During defrost, defrost will stop when the sensor detects a temperature of $\geq 46^{\circ}$ F/ 8° C. The defrost will stop when the sensor detects a temperature of $\geq 46^{\circ}$ F/ 8° C. After defrosting, compressor start is delayed by 5 minutes and fan operation is delayed by 3 minutes.

The fan runs for 3 minutes after the compressor starts.

Fans

There are two fans on this product - aFridge Fan, a Condenser Fan,All fans are 12VD.Cand directly powered by the Main Control Board. The Fridge fan ensures air circulation in the compartment.

The condenser assembly in the compressor area is used to expelthe heat pulled from all compartments. The Condenser Fan accelerates this heat transfer.

drinking fountain & Water Valves

There are two water valves. One water valve sends water to the storage pipe after each water collection. A flow meter is not used to measure the amount of water. The solenoid valve on the main water valve assembly is energized for a time set by the system software. The secondary water valve, located in the partition between the freshness cabinets, is energized when the microswitch on the dispenser is pressed.

Lights

12VDC LED light boards are used to illuminateFridge and Fresh Food Compartments. Reed switches at the top of the doors activate the lights when a door is opened.

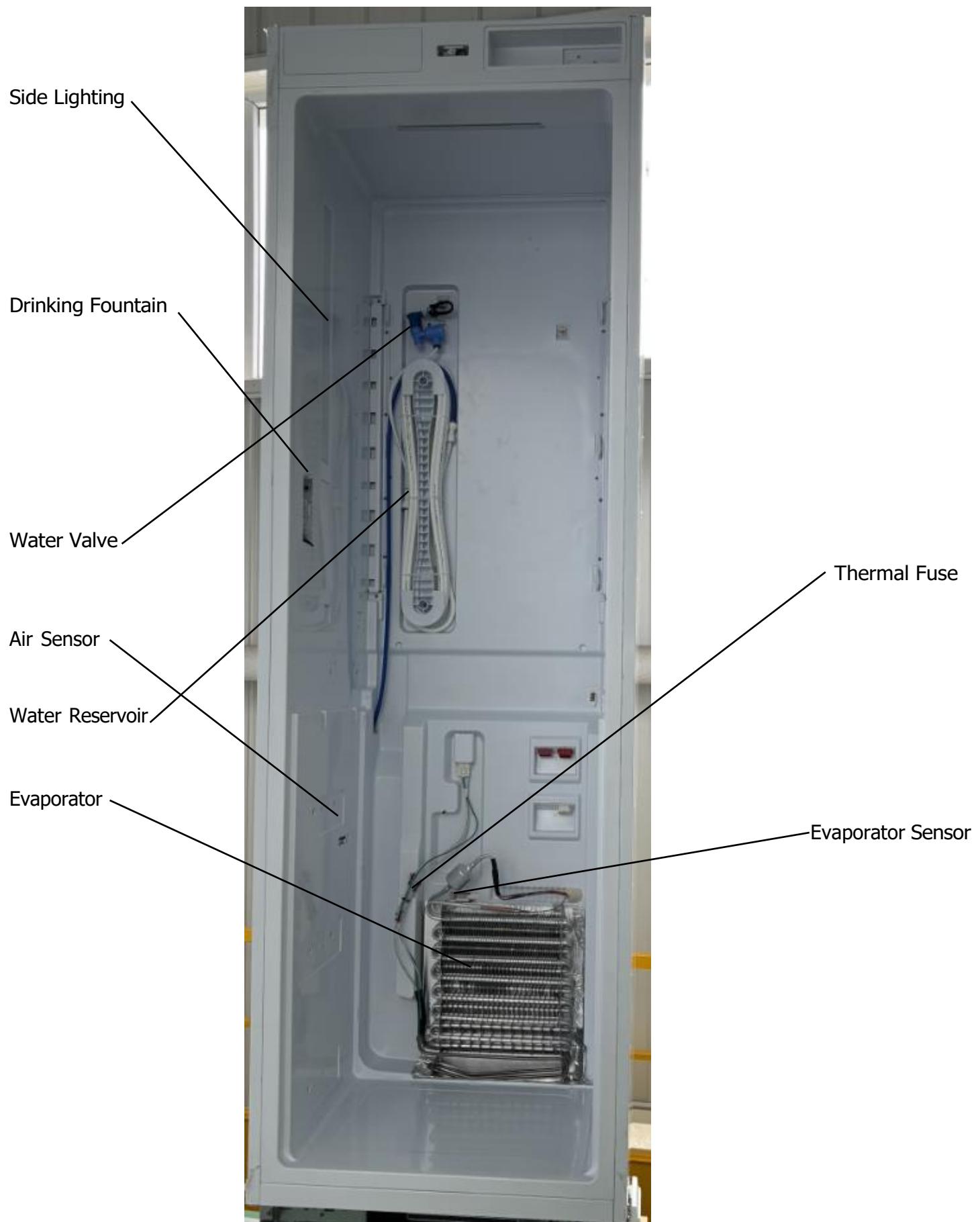
Controller

All the components listed above are operated by the Main Control Board located at the top of the product. Access to this, and all other components, is explained in the disassembly section of this manual.

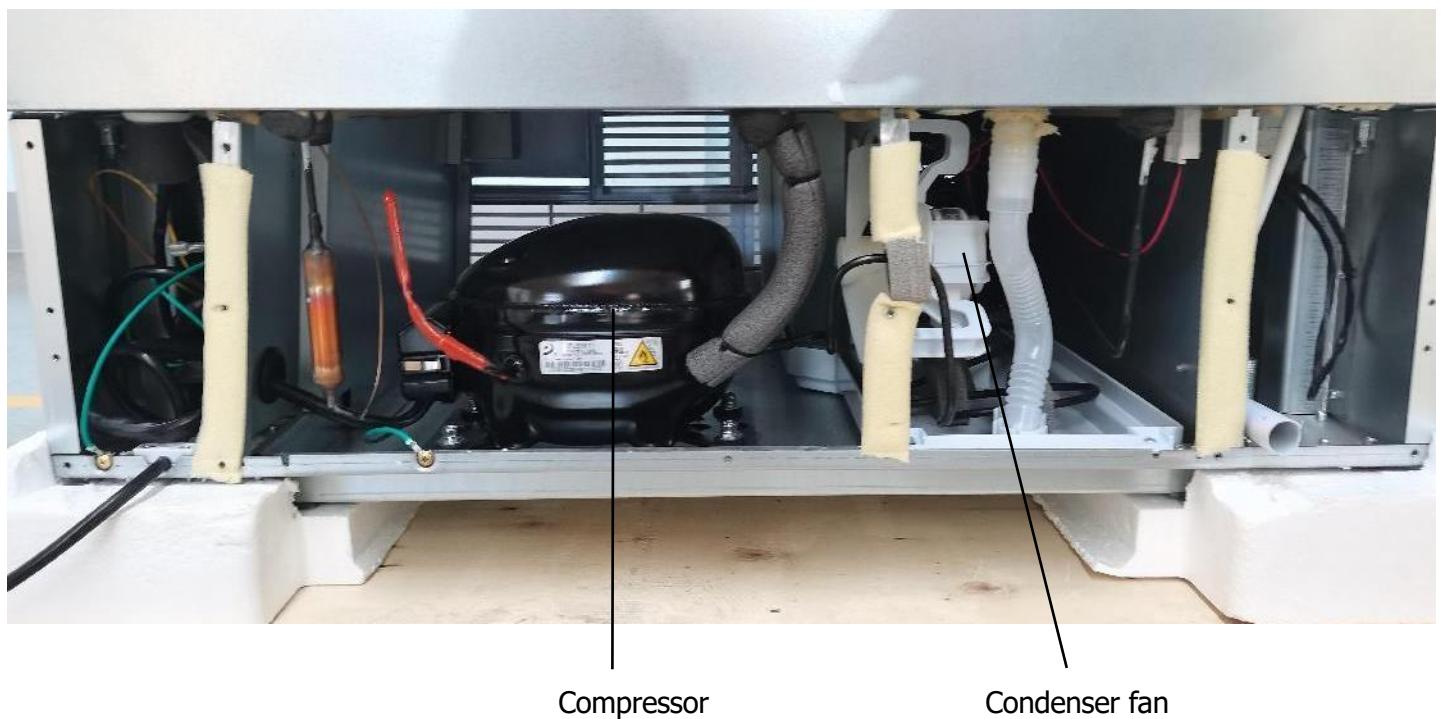
Refrigerator Components







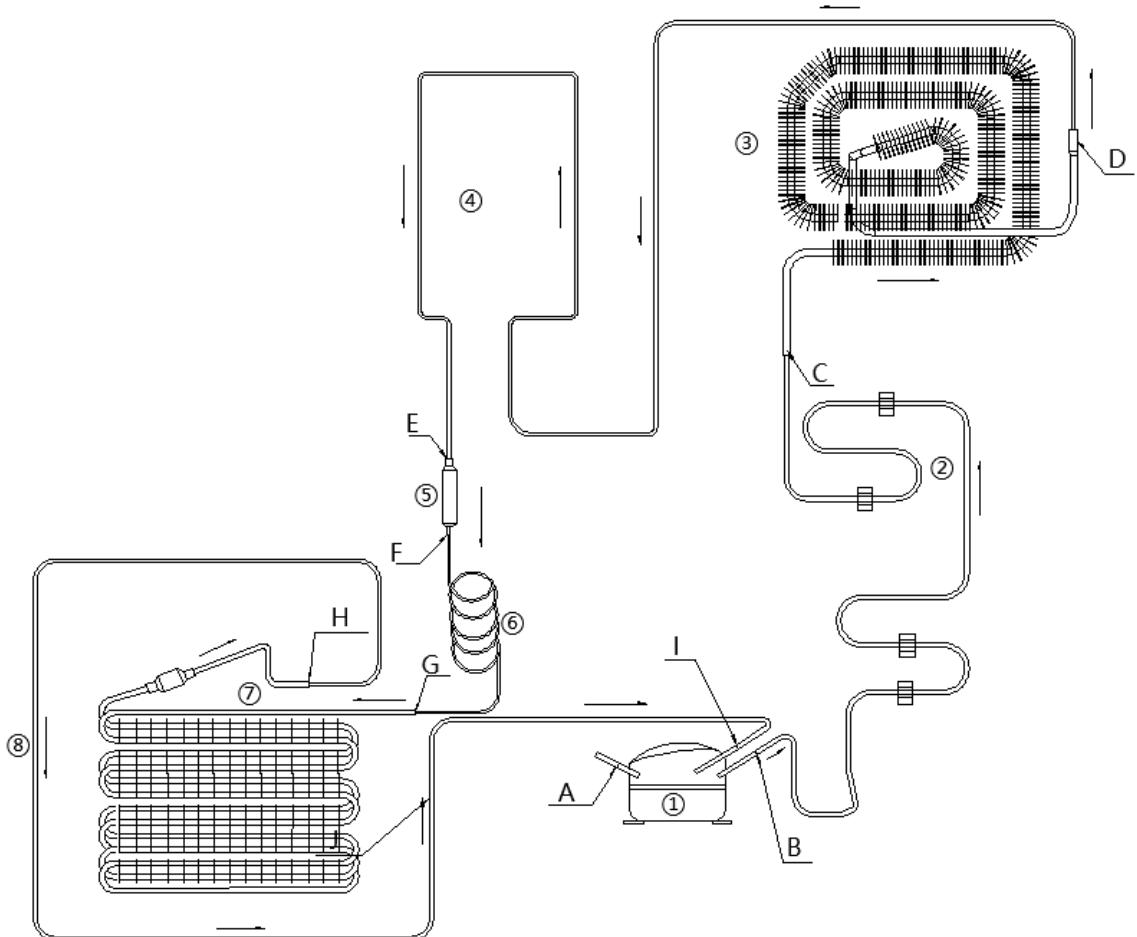
Rear & Compressor Area Components



Gas Flow Diagram & Parts



This refrigerator utilizes a cooling system using R600a refrigerant. Take care to avoid damaging the cooling system and its pipes while using and moving the unit. This gas is flammable. If the cooling system is damaged, keep the unit away from potential sources of fire and ventilate the room immediately.



Cooling System Components

- 1- Compressor
- 2- Exhaust evaporation tube
- 3- Condenser
- 4- Freezer Heater Pipe (除露管)
- 5- Drier
- 6- Fridge Capillary
- 7- Evaporator
- 8- Service pipe

Welding Point

- A-Connector pipe / Compressor
- B-Compressor / Exhaust evaporation tube
- C- Exhaust evaporation tube / Condenser
- D- Condenser / Freezer Heater Pipe
- E- Freezer Heater pipe / Drier
- F- Drier / Fridge Capillary
- G- Fridge Capillary / Evaporator
- H- Evaporator / Service pipe
- I- Service pipe / Compressor

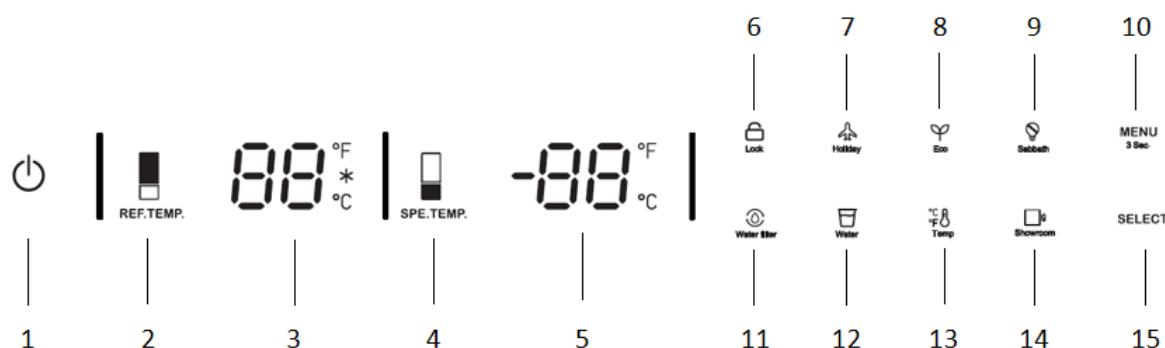
Electrical Components & Specifications

Quantity	Component	Stock Number	Specifications
1	Compressor	1.10.12090E-4XX	VFL090CY1 110V/60Hz R600a
2	Fridge Fan Motor	1.33.DTQ432-041	12VDC,2W± 20%,CCW-1600RPM±200
3	Condenser Fan Motor	1.33.ATQ130-368	12Vφ150
4	LED Board (TOP)	1.06.TQ4772-368	12VDC 10*180
5	LED Board (SIDE)	1.06.TQ4771-368	12VDC
6	Fridge Defrost Heater	1.31.A2940X-440	110VA , 160W
7	Water Valve	1.31.A7242X-368	110-127 VAC, 60Hz
8	Display Board	1.27.03A1XX-438	5VDC
9	Thermal Fuse	1.56.17TQ-00001	110V/15A
10	Control Board	1.27.01A202-438	Input voltage:110VACOutput: 5V-12VDC
11	Fridge Door switch	1.11.02341TQ-01	12VDC
12	Drinking Water switch	1.29.61A20X-368	12VDC

*Note: For the exact stock number information, look at the BOM List .

Display Panel SetUp Instructions

- Refrigerator



1	On/Off button	Serves to switch the whole appliance On and Off. Press the button to switch on the product, the product will be switched on in 5 seconds. Press the on/off button for 1.5 seconds to switch off.
2	REF.TEMP. zone colder/ Warmer Button	Press REF. TEMP button to adjust temperature from 36°F(2°C) to 46°F(8°C). After the temperature regulation is stopped, the nixie tube will flash for 5 seconds and take effect. Super cooling function will be enabled if keep pressing after 36°F (2°C). When the snow symbol illuminate on the display the super cooling function will be enabled. The super cooling feature assists with periods of high refrigerator use, full grocery loads, or temporarily warm room temperatures. After the super cool cycle completes, the refrigerator will return to its previous setting.
3	Temp. display	Displays the set temperature of the REF.TEMP.zone Fahrenheit, Celsius, Super cooling lamp illuminate.
4	SPE.TEMP. zone colder/ Warmer Button	Press SPE. TEMP. button to adjust temperature from 30°F(-1°C) to 41°F(5°C). After the temperature regulation is stopped, the nixie tube will flash for 5 seconds and take effect.
5	Temp. display	Displays the set temperature of the SPE.TEMP.zone Fahrenheit, Celsius lamp illuminate.
6	Lock	Press lock key continuously for 3 seconds and the lock icon will light up. Press the lock key for 3 seconds to unlock the icon. 3 minutes without key operation lock key. All of the following operations must be performed in the unlocked state.

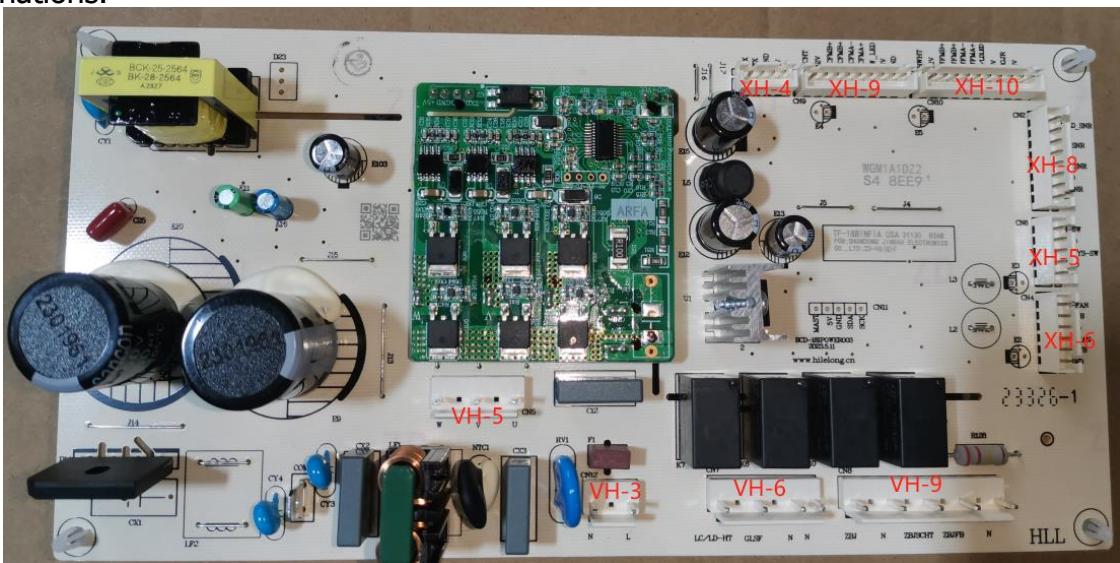
7	Holiday mode	<p>Press the MENU button till the holiday symbol illuminates, then press the SELECT button to enable the function.</p> <p>When the Holiday Mode function is enabled, the REF. TEMP and SEP.TEMP will be set at 63°F (17°C) automatically.</p> <p>NOTE: Do not place food in the fresh food compartment when Holiday Mode is enabled.</p>
8	Eco mode	<p>Press the MENU button till the Eco Mode illuminates, then press the SELECT button to enable the function.</p> <p>When the Eco Mode function is enabled, the REF. TEMP will be set at 46 °F (8 °C) the SEP. TEMP will be set at 41 °F (5 °C) automatically.</p>
9	Sabbath Mode	<p>Press the MENU button till the Sabbath mode symbol illuminates Then press the SELECT button to enable the function.</p> <p>When the Sabbath mode function is enabled, all lights, buzzers, display panels will be switch off.</p>
10	Menu/child lock	<p>By pressing MENU button for 3 seconds, you may lock/unlock the control panel.</p> <p>The child lock is a feature for preventing children from changing the product settings.</p>
11	Water filter (if applicable)	<p>The water filter symbol flashes and beeps to advise the user to replace the water filter.</p> <p>After the replacement is completed, Press the SELECT button for 5 seconds to reset.</p> <p>The set replacement time is 130 days.</p>
12	Water dispenser (if applicable)	<p>Press the MENU button till the water dispenser symbol illuminates, Then press the SELECT button to enable the function.</p> <p>When the water dispenser is enabled, fresh water can be provided from the dispenser fitted on the internal wall.</p> <p>NOTE: Prepare the water filter for use before using water dispenser.</p> <p>After connecting the refrigerator to a water source or after replacing the water filter, fill and discard two full containers of ice.</p>
13	Temperature unit	<p>Press the MENU button till the Celsius and Fahrenheit Selection symbol illuminates to change between Celsius and Fahrenheit. After that press the SELECT button to confirm.</p>

14	Show room mode	Press the MENU button till the show room symbol illuminates, then press the SELECT button to enable the function. This mode is used when the refrigerator is on display in a retail store or if you want to turn the cooling off and deactivate all other functions except interior lighting. Note : Do not store any food items while in show room mode, as the appliance then remains at room temperature.
15	Select	After selecting menu, then press SELECT button to confirm the function.

Error Codes

Error Codes	Error Explanation
F1	Air Fridge Probe Error
F2	Defrost Probe Error
F3	Chiller Probe Error
F6	Ambient Temperature Probe Error
CE	Communication Failure
1E	Fridge Fan Error
3E	Condenser Fan Error
DR	The Refrigerator Opens For More Than 2 Minutes

Knowing the connection numbers on the control board will be necessary for the following error code explanations.



Control Board Connection Numbers

XH-4	Display
XH-9	LED Board (TOP)&Fridge Damper Motor
XH-10	LED Board (SIDE)&Chiller Damper Motor
XH-8	Probe
XH-5	Fridge Door switch
XH-6	Fan
VH-6	Fridge Defrost Heater&Water Valve
VH-3	Plug
VH-5	Compressor

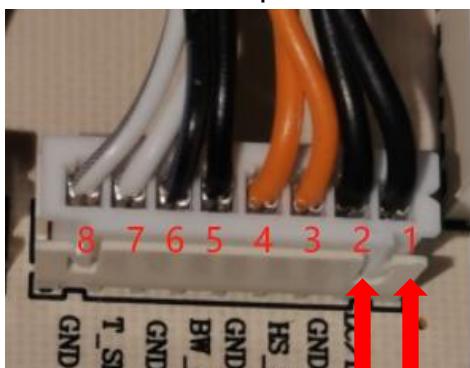
F1 - Air Fridge Probe Error

		Yes	No
1	Is F1 flashing?	>>2	Stop
2	Check cables connected to control board sensor socket (XH-8) pins 1 & 2. Is the cable disconnected?	>>3	>>
3	Reconnect the cable and turn the refrigerator back on. Is error still there?	>>4	Solved
4	Remove the harness from the XH-8 socket on the control board. Using a multimeter, measure the sensor pins (1 & 2). Is the resistance reading between 1kΩ and 4kΩ. (2k at 77°F (25°C)) (See chart on page 23)	>>5	>>6
5	Replace the Control Board . (Turn refrigerator back on)	Solved	
6	Replace the faulty Sensor . (Turn refrigerator back on)		

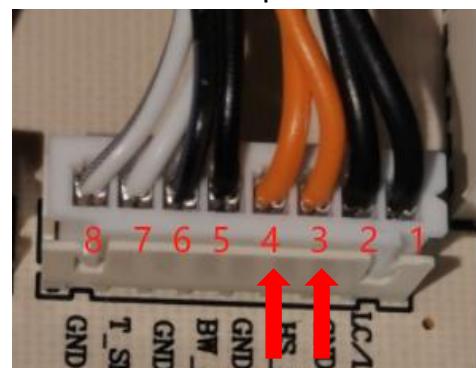
F2 - Defrost Probe Error

		Yes	No
1	Is F2 flashing?	>>2	Stop
2	Check cables connected to control board sensor socket (XH-8) pins 3 & 4. Is the cable disconnected?	>>3	>>4
3	Reconnect the cable and turn the refrigerator back on. Is error still there?	>>4	Solved
4	Remove the harness from the XH-8 socket on the control board. Using a multimeter, measure the sensor pins (3 & 4). Is the resistance reading between 1kΩ and 4kΩ. (2k at 77°F (25°C)) (See chart on page 23)	>>5	>>6
5	Replace the Control Board . (Turn refrigerator back on)	Solved	
6	Replace the faulty Sensor . (Turn refrigerator back on)	Solved	

F1 Test points



F2 Test points



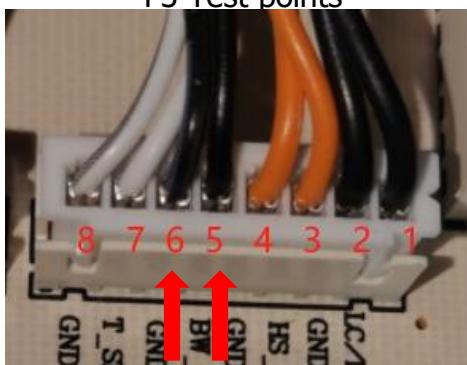
F3 - Chiller Probe Error

		Yes	No
1	Is F3 flashing?	>>2	Stop
2	Check cables connected to control board sensor socket (XH-8) pins 5 & 6. Is the cable disconnected?	>>3	>>
3	Reconnect the cable and turn the refrigerator back on. Is error still there?	>>4	Solved
4	Remove the harness from the XH-8 socket on the control board. Using a multimeter, measure the sensor pins (5 & 6). Is the resistance reading between 1kΩ and 4kΩ. (2k at 77°F (25°C)) (See chart on page 23)	>>5	>>6
5	Replace the Control Board . (Turn refrigerator back on)	Solved	
6	Replace the faulty Sensor . (Turn refrigerator back on)		

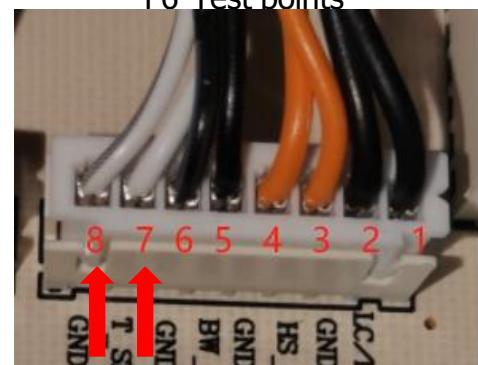
F6 - Ambient Temperature Probe Error

		Yes	No
1	Is F6 flashing?	>>2	Stop
2	Check cables connected to control board sensor socket (XH-8) pins 7 & 8. Is the cable disconnected?	>>3	>>4
3	Reconnect the cable and turn the refrigerator back on. Is error still there?	>>4	Solved
4	Remove the harness from the XH-8 socket on the control board. Using a multimeter, measure the sensor pins (7 & 8). Is the resistance reading between 1kΩ and 4kΩ. (2k at 77°F (25°C)) (See chart on page 23)	>>5	>>6
5	Replace the Control Board . (Turn refrigerator back on)	Solved	
6	Replace the faulty Sensor . (Turn refrigerator back on)	Solved	

F3 Test points



F6 Test points



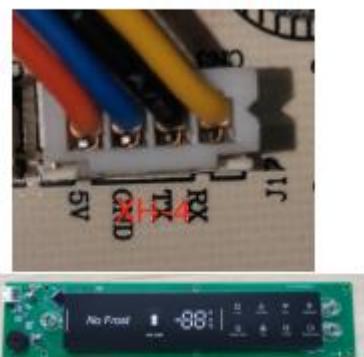
CE - Communication Failure

		Yes	No
1	Is CE flashing?	>>2	Stop
2	Check cables connected to control board socket (XH-4) Is the cable disconnected?	>>3	>>
3	Reconnect the cable and turn the refrigerator back on. Is error still there?	>>4	Solved
4	Check cables connected to User Interface socket Is the cable disconnected?	>>5	>>6
5	Replace the Control Board . (Turn refrigerator back on)	Solved	
6	Replace the User Interface . (Turn refrigerator back on)	Solved	

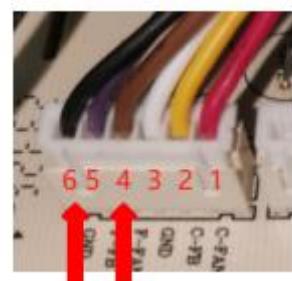
1E- Fridge Fan Error

		Yes	No
1	Is 1E flashing?	>>2	Stop
2	Check cables connected to control board Fan socket (XH-6) pins 4 5 & 6. Is the cable disconnected?	>>3	>>4
3	Reconnect the cable and turn the refrigerator back on. Is error still there?	>>4	Solved
4	Using a multimeter, measure the DC voltage between pins 4 & 6 Is the resistance reading approximately 12VDC?	>>5	>>6
5	Remove the evaporator cover and ensure nothing is preventing fan blade rotation. Remove blockage. Turn refrigerator back on. Is error still there?	>>6	Solved
6	Replace the Fridge Fan . Turn refrigerator back on. Is error still there?	>>7	Solved
7	Replace control board . Turn refrigerator back on.	Solved	

CE Test points



1E Test points



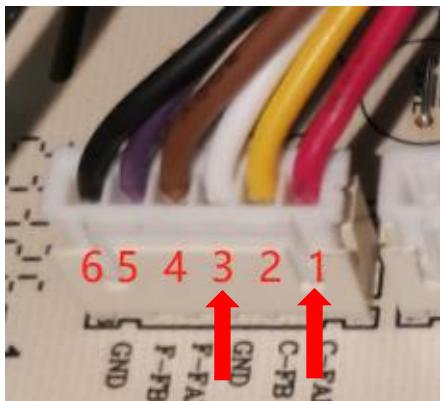
3E - Condenser Fan Error

		Yes	No
1	Is 3E flashing?	>>2	Stop
2	Check cables connected to control board Fan socket (XH-6) pins 1 2 & 3. Is the cable disconnected?	>>3	>>4
3	Reconnect the cable and turn the refrigerator back on. Is error still there?	>>4	Solved
4	Using a multimeter, measure the DC voltage between pins 1 & 3. Is the resistance reading approximately 12VDC?	>>5	>>6
5	Remove the compressor compartment cover and ensure nothing is preventing the condenser fan blade rotation. Remove blockage. Turn refrigerator back on. Is error still there?	>>6	Solved
6	Replace the Condenser Fan . Turn refrigerator back on. Is error still there?	>>7	Solved
7	Replace control board . Turn refrigerator back on.		Solved

DR - Door opening alarm Error

		Yes	No
1	Is DR flashing?	>>2	Stop
2	Check whether the refrigeration door is closed tightly, Repeat closing the door, if the fault still exists	>>3	>>4
3	Check whether the induction magnet on the top of the door of the refrigerator is missing. If it is missing, the fault will continue	>>4	Solved
4	Check whether the magnetic switches of the upper beam are normal	>>5	Solved

3E Test points



DR Test points



Maintenance guide for refrigeration failure

1. Fridge is not cold enough.
 - Error code on display. First, open and close the Fridge door to see if the Fridge light is always on. If so, check the Fridge drawer brackets.
 - No error code on display. Check if the plugs on the main control board are connected properly.
 - Evacuate the gas and re-gas the system.
2. Fridge does not work
 - If the compressor works, check if the capillary is blocked.
3. Fridge does not work
 - If there is an error code F1, check the fan in the fridge. If it is still not working after replacing the fan, check the wiring connection.
 - Check if the reed switch is working properly.
 - Check if the appliance is in a holiday mode.
4. Fridge are not working
 - Check whether the power cord plug of the main control board is off or not connected.
 - Method 2 Check whether the plugs on the main control board are fully connected or correctly connected.

Guide to maintenance of ice making faults

1. Water Dispenser fails

Check whether the water inlet pipe or valve is blocked

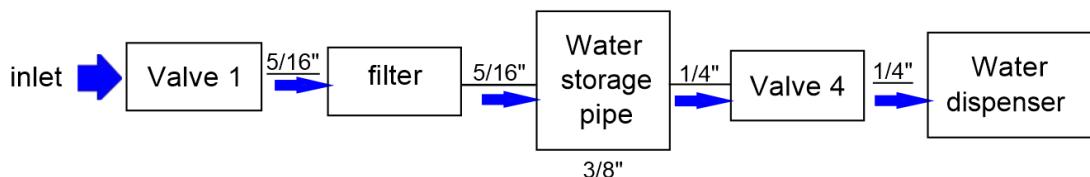
Check the switch of the water dispenser and also the terminals of the water dispenser
have loose connections

2. Water leakage

Check the water valve leakage, whether the pipeline is in place, and the clip is installed.

Check whether the water filter is tightened and whether it is leaking.

Check the water storage pipes and joints



High Temp Error!

When the temperature collected by the freezing sensor reaches set 39°F(+4°C), if the temperature rises $\geq 30°F(-1°C)$, the high temperature alarm will buzz twice consecutively, and the freezing temperature LED light will flash; Touch any button, the over-temperature alarm sound will be canceled, but the freezing temperature LED light will continue to flash; The alarm will stop only when the temperature collected by the sensor is less than 28°F(-2°C).

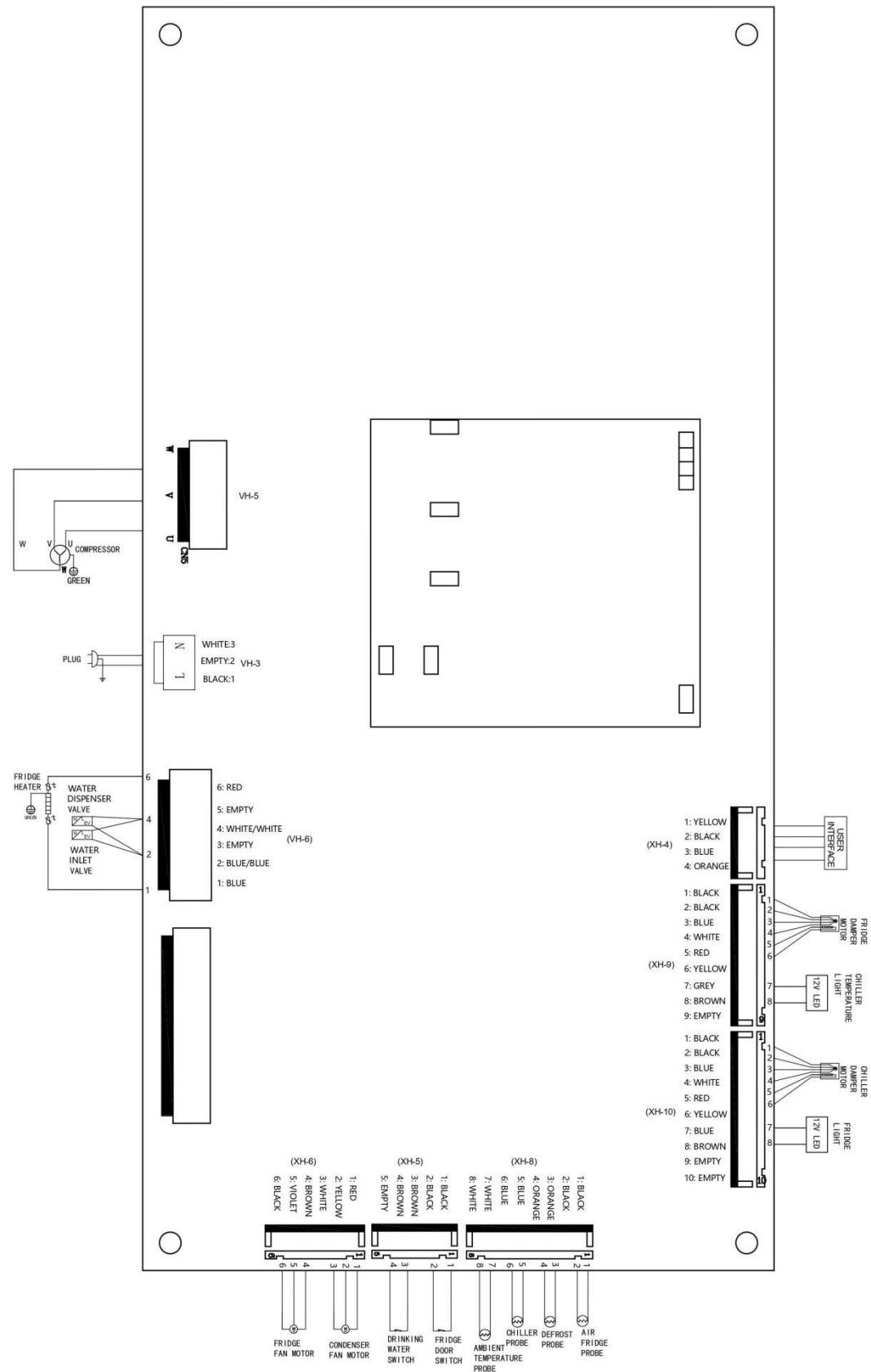
If the over-temperature alarm continues after rebooting the appliance, it is necessary to check whether the refrigeration system is blocked, and whether the compressor and fan are working properly.

Temperature to Resistance Chart

Low Range			
Temp	Resistance	Temp	Resistance
-40°F/-40°C	64.06KΩ	-15°F/-26°C	27.07KΩ
-38°F/-39°C	60.10KΩ	-13°F/-25°C	25.52KΩ
-36°F/-38°C	56.41KΩ	-11°F/-24°C	24.06KΩ
-35°F/-37°C	52.96KΩ	-9°F/-23°C	22.70KΩ
-33°F/-36°C	49.74KΩ	-8°F/-22°C	21.42KΩ
-31°F/-35°C	46.73KΩ	-6°F/-21°C	20.22KΩ
-29°F/-34°C	43.92KΩ	-4°F/-20°C	19.10KΩ
-27°F/-33°C	41.29KΩ	-2°F/-19°C	18.04KΩ
-26°F/-32°C	38.83KΩ	-3°F/-18°C	17.05KΩ
-24°F/-31°C	36.53KΩ	1°F/-17°C	16.11KΩ
-22°F/-30°C	34.38KΩ	3°F/-16°C	15.24KΩ
-20°F/-29°C	32.37KΩ	5°F/-15°C	14.41KΩ
-18°F/-28°C	30.49KΩ	7°F/-14°C	13.64KΩ
-17°F/-27°C	28.72KΩ	9°F/-13°C	12.91KΩ

Normal Operator Range			
Temp	Resistance	Temp	Resistance
10°F/-12°C	12.22KΩ	59°F/15°C	3.13KΩ
12°F/-11°C	11.57KΩ	61°F/16°C	2.99KΩ
14°F/-10°C	10.96KΩ	63°F/17°C	2.85KΩ
16°F/-09°C	10.39KΩ	64°F/18°C	2.73KΩ
18°F/-08°C	9.85KΩ	66°F/19°C	2.60KΩ
19°F/-07°C	9.34KΩ	68°F/20°C	2.49KΩ
21°F/-06°C	8.86KΩ	70°F/21°C	2.38KΩ
23°F/-05°C	8.41KΩ	72°F/22°C	2.28KΩ
25°F/-04°C	7.98KΩ	73°F/23°C	2.18KΩ
27°F/-03°C	7.57KΩ	75°F/24°C	2.08KΩ
28°F/-02°C	7.19KΩ	77°F/25°C	1.99KΩ
30°F/-01°C	6.83KΩ	79°F/26°C	1.91KΩ
32°F/00°C	6.49KΩ	81°F/27°C	1.83KΩ
34°F/01°C	6.17KΩ	82°F/28°C	1.75KΩ
36°F/02°C	5.87KΩ	84°F/29°C	1.68KΩ
37°F/03°C	5.58KΩ	86°F/30°C	1.61KΩ
39°F/04°C	5.31KΩ	88°F/31°C	1.54KΩ
41°F/05°C	5.06KΩ	90°F/32°C	1.48KΩ
43°F/06°C	4.81KΩ	91°F/33°C	1.41KΩ
45°F/07°C	4.58KΩ	93°F/34°C	1.36KΩ
46°F/08°C	4.37KΩ	95°F/35°C	1.30KΩ
48°F/09°C	4.16KΩ	97°F/36°C	1.25KΩ
50°F/10°C	3.96KΩ	99°F/37°C	1.20KΩ
52°F/11°C	3.78KΩ	100°F/38°C	1.15KΩ
54°F/12°C	3.60KΩ	102°F/39°C	1.11KΩ
55°F/13°C	3.44KΩ	104°F/40°C	1.06KΩ
57°F/14°C	3.28KΩ		

Wiring Diagram



Control Board Test Points

(See the picture on page 24 for the control board)

XH-8	Temp Sensors	Contacts	Values
	Air Fridge Probe	1&2	
	Defrost Probe	3&4	
	Chiller Probe	5&6	
	Ambient Temperature Probe	7&8	
XH-5	Switch	Contacts	Values
	Fridge Door Switch	1&2	Continuity when Open
	Drinking Water Switch	3&4	
XH-6	Fans	Contacts	Values
	Fridge Fan Motor	4-6	12VDC
	Condenser Fan Motor	1-3	12VDC
XH-4	Display	Contacts	Values
	Display	1-4	12VDC
XH-9	Lights&Damper Motor	Contacts	Values
	Top Light	7&8	12VDC
	Fridge Damper Motor	1-6	12VDC
XH-10	Lights&Damper Motor	Contacts	Values
	Top Light	7&8	12VDC
	Chiller Damper Motor	1-6	12VDC
	Ac Components	Contacts	Values
VH-6	Fridge Heater	1&6	120VAC
VH-6	Water Valve	Contacts	Values
	Water Dispenser Valve	2&4	120VAC
	Water Inlet Valve	2&4	120VAC
VH-3	Plug	1&3	120VAC
VH-5A	Compressor	W&V&U	120VAC

Main control board led flashing fault

Compressor does not start - list of fault codes prompted by main control panel indicator

Serial number	Flashing times of main control panel LED	Main control board fault	Cause analysis of compressor failure	terms of settlement
1	LED flashes once	Ovvoltage	1. The input voltage is too high, and the input voltage of 110V model is higher than 110V (this situation will cause the control board to burn out, the machine will not work, and there is no response) 2. Abnormal control board	1. Check whether the power supply voltage is normal 2. Disconnect the power and restart the machine 3. Replace the control board
2	LED flashes twice	Undervoltage	1. The input voltage is low, and the input voltage of 220V model is lower than 110V 2. Abnormal control board	1. Check whether the power supply voltage is normal 2. Disconnect the power and restart the machine 3. Replace the control board
3	LED flashes 3 times	communication	1. Abnormal data transmission between main board and frequency conversion board	1. Disconnect the power and restart the machine 2. Replace the control board
4	LED flashes 4 times	Phase deficiency	1. The compressor harness is not connected properly 2. The fuse on the compressor line is burnt out 3. The compressor is broken	1. Check the compressor line sequence 2. Check whether the fuse is burnt 3. Replace the compressor if there is no problem above
5	LED flashes 7 times	Software overcurrent	1. The actual current reaches the current threshold set by the software (the protection threshold setting is too small) 2. The software has a bug and does not meet the protection status required by special requirements	1. Disconnect the power and restart the machine 2. Replace the control board
6	LED flashes 10 times	Start failure, small board current detection circuit failure	1. The control board is broken 2. The solenoid valve is broken, resulting in excessive system pressure 3. The compressor is broken and the cylinder is jammed	1. Disconnect the power and restart the machine 2. Replace the control board 3. Replace the solenoid valve 4. Replace the compressor
7	LED flashes 12 times	Hardware overcurrent	1. The current detection is too large due to hardware components 2. Special abnormality causes damage to the components of the frequency conversion board, resulting in abnormality of the frequency conversion board	1. Replace the control board
8	LED flashes 14 times	Stall	1. Compressor internal jamming 2. The compressor is unstable 3. Wrong line sequence	1. Check whether the wire sequence UVW is connected properly 2. Check whether the compressor is aligned 3. Replace the compressor

Note: If the number 5, 6, 7 and 8 are abnormal, the theoretical priority is 6;
No. 6 Normally, No. 8 appears first, followed by No. 5, and finally No. 7

The above phenomena are detected by current, Therefore, there are many factors that cause the current change:

- 1.The system pressure is abnormal
- 2.The solenoid valve is not conductive
- 3.The control board hardware is abnormal.
- 4.Ice jam.
- 5.The threshold set by the software is not large enough

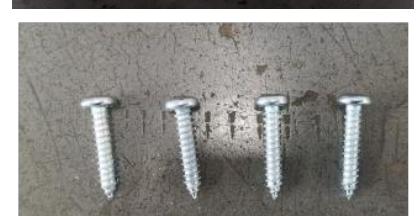
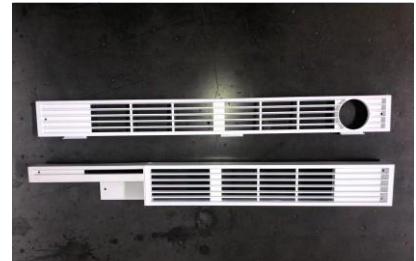


Component Access and Removal



Disassembly should only be done with the product unplugged and by an authorized technician.

Control Board



1. Remove the ventilation window 4 screws

2. Pull out the ventilation window



3. Remove the 2 screws that fix the main control board

4. Pull out the main control board box

5. remove the four main control board box cover screws



5. The main control board disassembly is completed

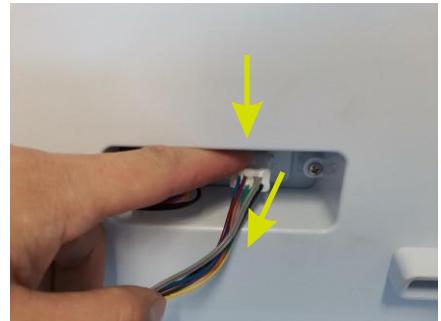
Display



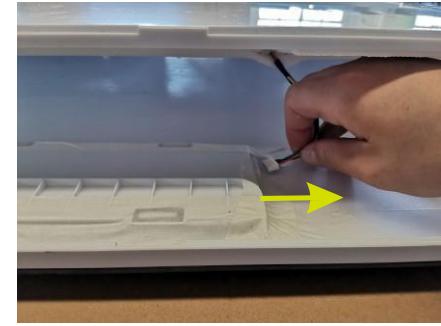
1. Remove the 2 screws at the bottom of the display partition
2. Pull out the display partition



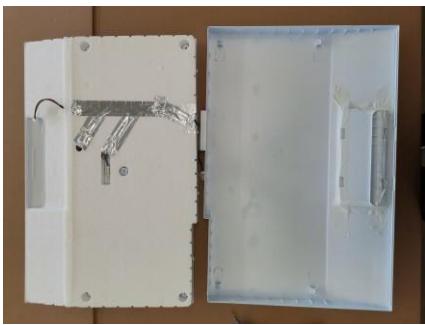
3. press the display board connection cable terminal self-locking snap, disconnect



4. Remove the 5 screws on the back of the display partition
5. Use a word screwdriver to pry open the upper and lower cover clips



6. Unplug the display board connection cable



7. Open the top and bottom cover of the display panel and remove the protective cover tape of the display panel



8. Remove the 2 screws securing the display board



9. Remove the display board by pressing the clips that hold it in place

Temperature inside the box Sensor



1. Use the flat shovel to pry open the box temperature sensor box cover



2. Open the box lid

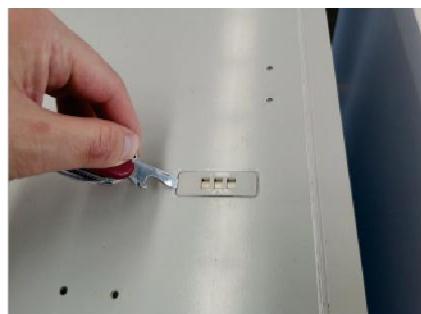


3. Separation of the lid from the sensor

Environmental Temperature sensor



1. The case temperature sensor is located at the top of the refrigerator



2. Use a screwdriver to pry open the ring temperature sensor box cover



3. Open the ring temperature sensor box cover



Refrigeration room Overhead light



1. Use tools to remove the top light cover screws

2. Press the circle position to remove the top light cover



3. Press the light bar snap to remove the top light

Side light



1. Pry open the sidelight cover with a flat shovel

2. Press the light bar snap to remove the sidelight

Refrigerator upper rail removal



1. Removal of refrigerated upper rail set screws using tools



2. Separate the guide from the fixings



Reefer lower rail removal



1. Remove the 4 screws holding the rail in place and take off the rail
2. Separate the guide from the fixings

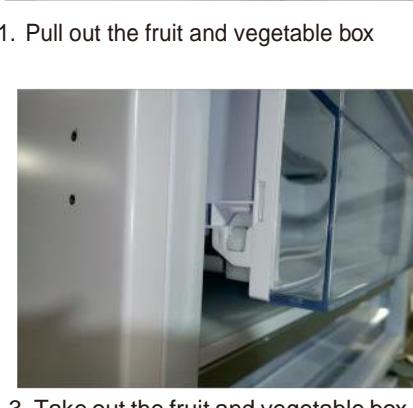
Drawer Removal



1. Pull out the fruit and vegetable box



2. Press the snap on both sides of the fruit and vegetable box



3. Take out the fruit and vegetable box



lower backplane



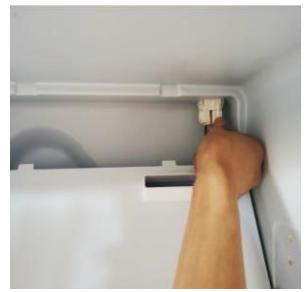
1. Follow the previous steps to remove the center divider



2. Removal of guide rails



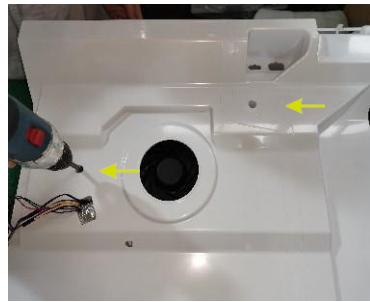
3. The back panel is held in place by a bayonet, so you can break it off directly.



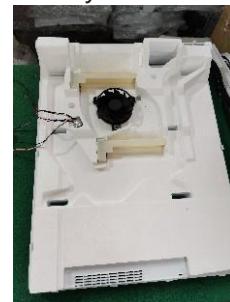
4. Unplug the terminal block and remove the cover plate



5. Strip off the back foam



6. Remove the two screws and take off the rear sealing plate to expose the 2 dampers



7. Remove the 3 screws of the fan and take out the fan

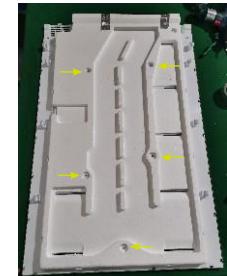
upper backplane



1. Follow the previous steps to remove the center divider
2. Removal of guide rails



3. Remove the upper back plate by removing the 2 screws on the upper back plate



4. Remove the 5 screws and take off the foam



5. Disassembly complete

Refrigerated water valve



1. Remove front vent cover



2. Pull out the filter and water valve



3. Remove the 2 screws holding the water valve



4. Pull out the hose.



5. Unplug the terminal to remove the water valve



6. Water valve position in the tank



1. Remove the fixing screws and water pipes



5. Unplug the terminal to remove the water valve

Water Dispenser & Microswitch



1. Use the flat shovel to pry open the right side of the cover



1. Pull out from top to bottom



3. Carefully remove the microswitch

Defrost Element & Thermal Fuse+



1. Pull out the Fridge top drawer. Carefully pull forward on the evaporator to unclip it from the rear wall. Remove the two retaining clips from the front of the evaporator.

2. Carefully peel the defrost element off of the front of the evaporator. Peel the defrost off the back and remove. Replace in reverse order.

Condenser Fan



1. Remove the two set screws



2. Unplug the terminal to remove the fan

Troubleshooting

Symptom	Possible Cause	Corrective Action
The Fridge compartment is too cold, but the refrigerator temperature is fine.	The Fridge compartment temperature is set too low.	Set Fridge temperature to a higher setting.
The Fresh Food compartment is too cold, but the Fridge temperature is fine.	The Fresh Food temperature is set too low.	Set Fresh Food temperature to a higher setting.
	Door not sealing	Check door gaskets.
	Fan not running	Check fan.
The refrigerator's operating sounds varies over time.	The operating sounds will vary according to different cycles, food volume and environmental conditions.	This is normal.
The refrigerator makes vibration or other strange noises.	Various components make vibration sounds, such as when water valves energize. Also gas flowing through refrigerant lines can make gurgling noises. And popping and sizzling sounds can occur during the defrost cycle.	As long as both compartments are maintaining proper temperatures, these sounds are normal.
Evaporator Fan is noisy.	The fan blade may be irregular.	Remove evaporator cover and inspect fan for irregularities. Replace if necessary.
	Fan blade may be hitting something.	Remove evaporator cover and inspect fan area for any obstructions. Adjust fan or remove obstructions.
	Fan speed may be too high.	Check fan speed for proper RPMs. Fan may be noisy if RPMs are too high. Replace fan motor, if so.
Condenser Fan is noisy.	The fan blade may be irregular.	Remove compressor cover and inspect fan for irregularities. Replace if necessary.
	Fan blade may be hitting something.	Remove compressor cover and inspect the fan area for any obstructions. Adjust fan or remove obstructions.
	Fan speed may be too high	Check fan speed for proper RPMs. Fan may be noisy if RPMs are too high. Replace fan motor, if so.
	Dust and debris may have ruined fan motor	Replace fan motor.

Troubleshooting

Symptom	Possible Cause	Corrective Action
Condensation develops on outside of refrigerator, or between doors.	Excessive ambient heat or humidity can cause moisture to develop on cooler surfaces.	It is normal during hot or humid seasons to see increased condensation on the outside of the unit. This will decrease as ambient humidity goes away.
		Flapper heater between doors may not be operating properly. Inspect and replace, if necessary.
Refrigerator doors will not close.	Something may be blocking the door.	Check food placement and adjust if necessary.
	The door gasket may not be seating properly	Inspect gasket. Adjust or replace.
The doors squeak when opening or closing.	Door hinges are worn.	Replace door hinges.
Water cannot be dispensed from the water dispenser.	Water supply may be turned off.	Ensure water to refrigerator is turned on.
	The dispenser switch may be faulty.	Inspect dispenser switch and replace, if necessary.
	The water valve(s) may be faulty.	Inspect water valves in Service Mode. Replace, if necessary.